



Installation instruction  
for the  
**ASKOHOMER** system

Consisting of  
**ASKOSET**  
**ASKOBASIC**

and the extensions as a supplement to  
**ASKOHOMER** and **ASKOHOMER**

Version 1.3

(01. 08.2022)

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## 1. One time preparation

To install the **ASKOHOMÉ+** system, you need a user account. You can only create this via web-interface (<https://web.askoma.com/signup> → PV Installer).

To do this, enter your company name and your e-mail address. You will then receive an e-mail at the address provided. If you do not receive the e-mail within a few minutes, please check your spam folder.

Click on the link in the e-mail and enter the further information about your company.

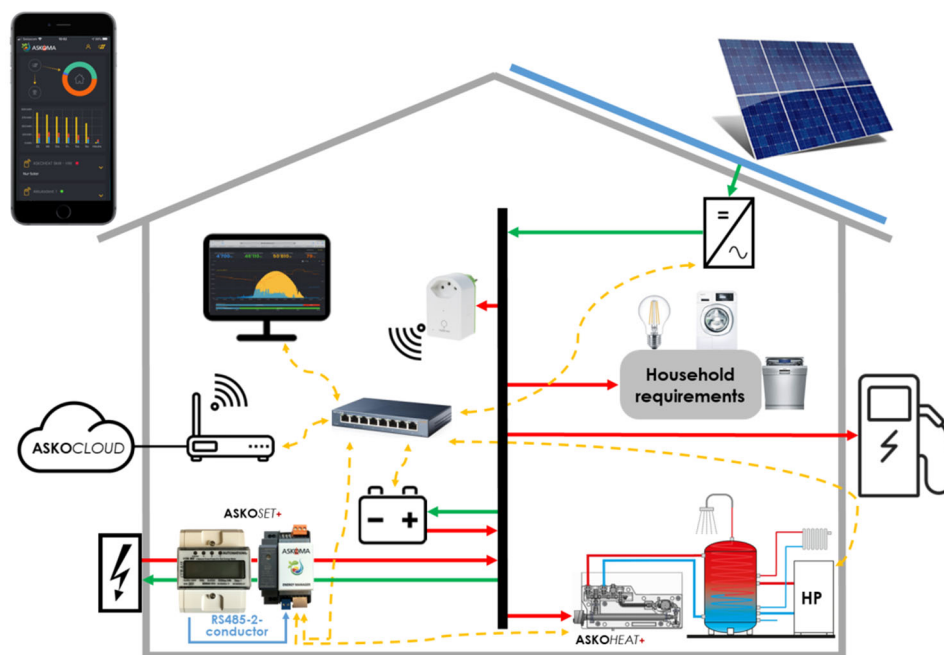
Please note that the account must then be approved by an administrator. You can only use your account after this approval. Normally, the account is released within one day. Please contact our support (see page 1) if you still cannot access your account after 2-3 days. When using the mobile app, you must install it on your mobile phone via the App Store (iOS) or Play Store (Android).



## 2. Sample installation

The following figure shows a typical installation of the **ASKOHOME+** system.

*Note:* In chap. 6 you can see further configuration options of your account.



You need the following components for this sample installation:

**ASKOSET+** consisting of:

1. *Energy meter KP at the node / house meter (up to 100A)*
  2. *Energy manager*
  3. *Power supply for energy manager*
- PC, Tablet or mobile phone for visualisation
  - Inverter(s) (e.g. Fronius, SolarEdge, Kostal or SMA) if readable, otherwise with older or other models a second *energy meter WR for inverter reading (up to 100A)* – *additional flip conversions are required from 100A!*
  - **ASKOHEAT+** as screw-in or flange heater
  - Heating (e.g. heat pump Alpha Innotec Luxtronic 2.0 / NIBE SMO-S40)
  - Optional: Car charging station (e.g. Keba P30 / P20)



### 3. Preparing the installation

You can prepare the installation before going to the customer. In this case you only have to enter the IP addresses of the integrated devices at the customer.

**Requirements:** You need to know your customer's email address and **ASKOHOME+** ID<sup>1</sup>

**Note:** You can also carry out these steps on site at the customer

**Rough process:** The preparation for the installation takes place in two steps:

- 1) *Enter new customer:*  
In this step the user account of the new customer is prepared. At the end of this step, the customer will receive an email with a link to complete the creation of the account.
- 2) *Add devices and make general settings:*  
In this step you capture all devices that can be implemented in the **ASKOHOME+**, such as:
  - *Energy meter KP at the node / house meter (up to 100A)*
  - *Energy manager*
  - **ASKOHEAT+**

If **ASKOHOME** or **ASKOHOME+** is desired, heating, inverter battery systems and charging station are also integrated. In addition, certain general settings can also be made on the **energy manager**.

These steps are described in detail below, both when using the mobile app (chapter 3.1) and when using the web interface (chapter. 3.2).



#### Installer-App for system registration



#### User App for end customers

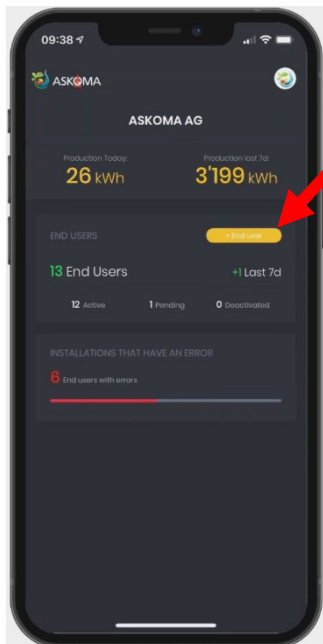


<sup>1</sup> You can find the **ASKOHOME+** ID on the ID card enclosed with the **energy manager** or on the back of the device cover (below the CR code).

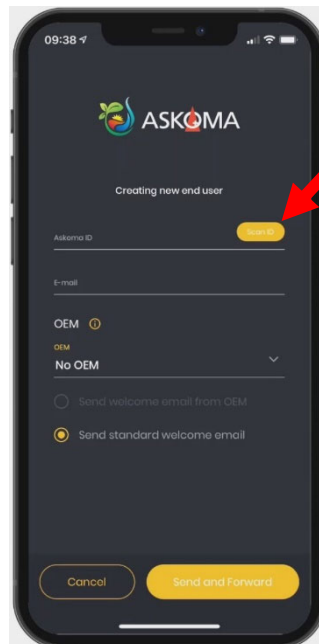


### 3.1. When using the mobile app for installers

#### 3.1.1. Step 1: enter new customers



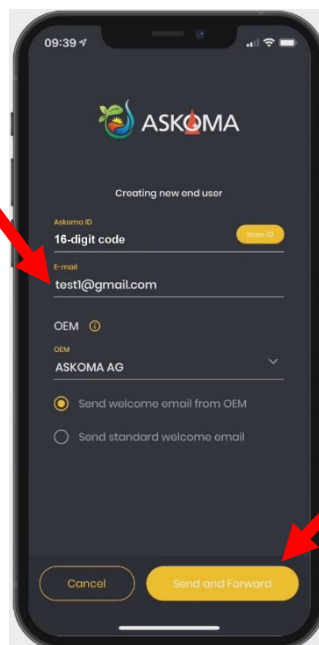
1. Open the **ASKOHOMER+** mobile app and log in with your account. You will be taken to the home page. Click on the yellow button «+ End user».



2. You will be taken to the process «enter new end user». Click on the button «Scan ID» or enter the **ASKOHOMER+** ID manually.



3. As soon as you clicked the «Scan ID» button, you can use your mobile phone camera to scan the QR code on the enclosed ID card of the energy manager.



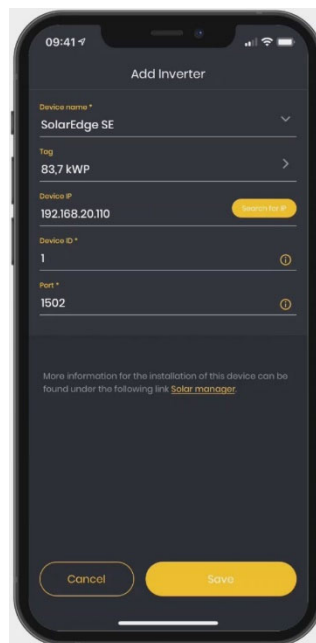
4. Also enter your customer's e-mail address and click on «Send and Forward». The customer will receive an e-mail to confirm his e-mail address and to complete the creation of his account.



### 3.1.2. Step 2: Add devices and make general settings



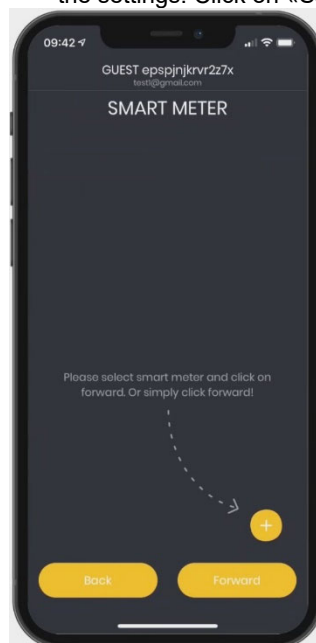
5. Add an inverter using the yellow button «+». If you do not want to prepare the inverter(s) yet, click directly on «Forward».



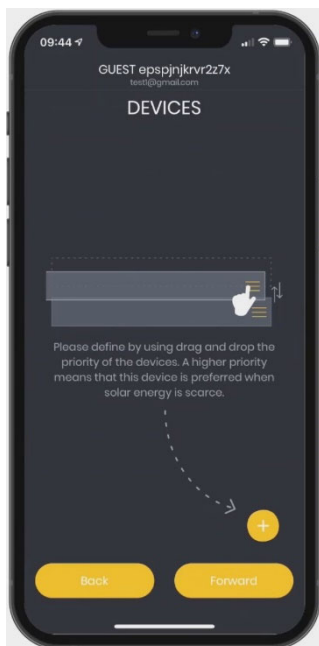
6. Select the inverter installed at your customer from the list (under «Device name»). When preparing to install, leave the IP blank. Information on the other settings such as «Device ID» can be found under the yellow marked link «**ASKOHOME+**» directly below the settings. Click on «Save».



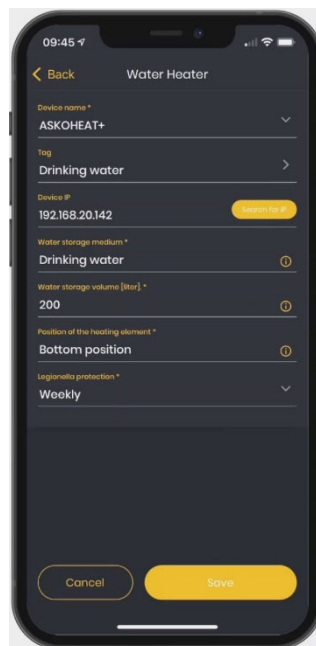
7. The inverter that has just been entered is displayed in the list. If you prepare the installation, the status of the device remains on «Not connected». If you only complete the installation on site at the customer, the status changes to «connected» after a short time (after a reload). Enter a second inverter using «+» or click on «Forward».



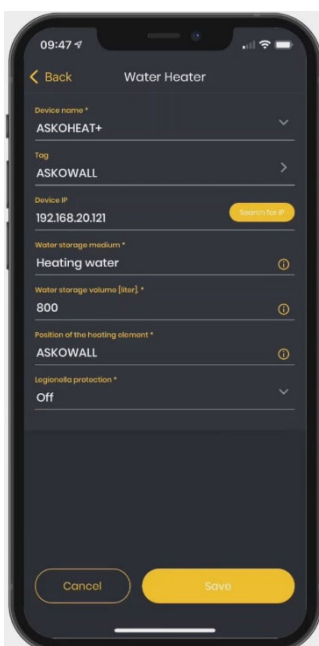
8. For the acquisition of the smart meter, proceed in the same way as for the acquisition of the inverter in steps 5 to 7. Then click on «Forward».



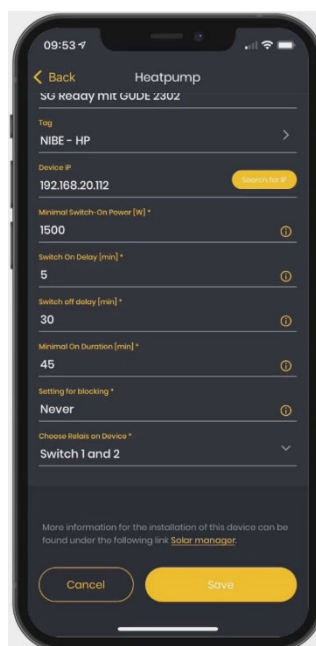
9. Also use «+» to enter all devices (consumers), which should be controlled via **ASKOHOME+**.



10. Example **ASKOHEAT-F+** for drinking water installed in bottom position.



11. Example installation of an **ASKOWALL**...

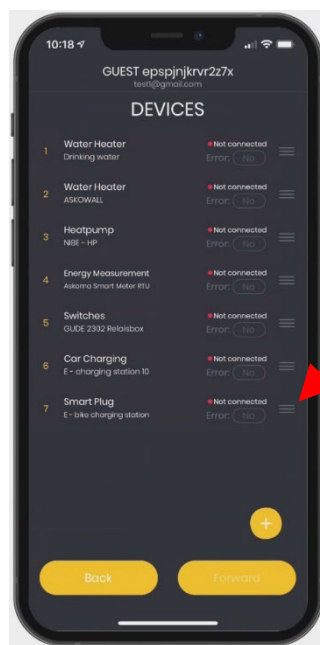


12. Example installation of a heat pump...

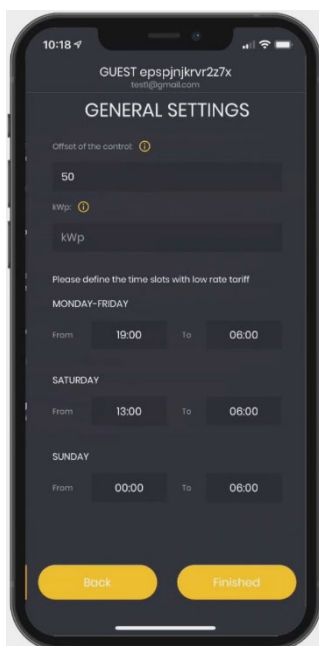




13. Example installation for energy measurement



14. After you have recorded all devices, you can change the priority of the devices by holding and sliding the three horizontal lines on the far right. A high priority means that this device is preferred when the excess solar power is scarce.



15. Finally, make the general settings and click on «Finished».

#### *Note on general settings:*

Define the control offset. This value defines the tolerance of the control. With a regulation offset of e. g. 50W, around 50W of the solar power is not consumed itself, but fed into the grid. This means that electricity does not have to be drawn immediately if the amount of produced electricity fluctuates slightly. It is recommended to set this value to 0W.

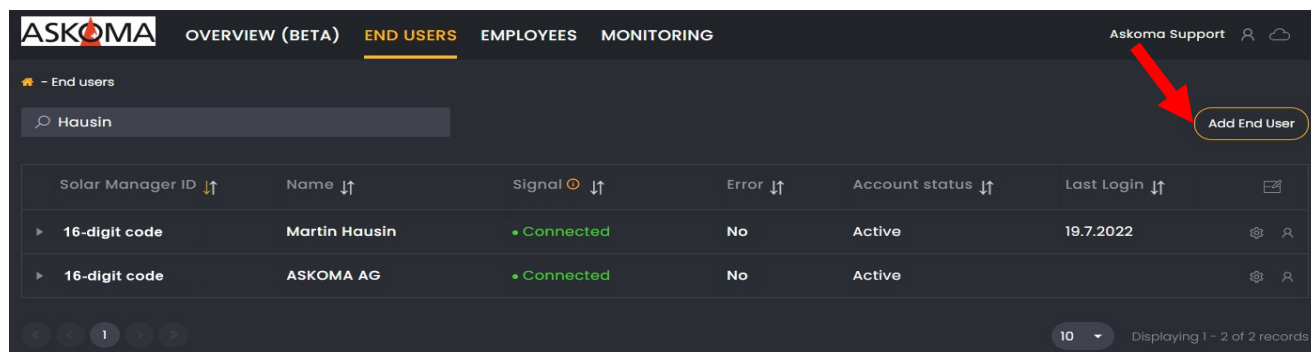
Also record the low tariff times at your customer's place of residence. These settings are particularly relevant for the correct interpretation of the car charging settings.



## 3.2. When using the web interfaces

### 3.2.1. Step 1: Enter new customer

You can either add the new customer within your account (variant 1, see red arrow in the following figure) ...



... or directly at <https://web.askoma.com/signup> → end user (variant 2).

Enter the **ASKOHOMER+** ID<sup>2</sup> of your customer's **energy manager**, your customer's e-mail-address and optionally select your company. If you select your company in this step, you can access the customer's data (both configuration and measurement data) using your account.

If you open the customer's new account within your account (variant 1 in step 1), your company will be automatically assigned.

<sup>2</sup> You can find the **ASKOHOMER+** ID on the ID card enclosed with the **energy manager** or on the back of the device cover (below the CR code).



After you clicked on «Send», or «Submit», the customer will receive an e-mail with which he / she can activate the account and complete the user data.

**Note:** Step 2 is also possible if the account is not yet activated. However, the account must be activated within 10 days, otherwise it will be deactivated again and the energy manager won't work any longer.

### 3.2.2. Step 2: Add devices and make general settings (only possible if you selected your company in step 1)

Log in to your PC / laptop with your account at <https://web.askoma.com/login> and select the customer you just entered in the «END USERS» tab (it should appear at the top of the list). Click on «Settings» (see red arrow in the following figure).

The screenshot shows the ASKOMA web interface with the 'END USERS' tab selected. The top navigation bar includes 'OVERVIEW (BETA)', 'END USERS', 'EMPLOYEES', and 'MONITORING'. The 'END USERS' section has a search bar with 'Hausin' and an 'Add End User' button. Below is a table with columns: Solar Manager ID, Name, Signal, Error, Account status, and Last Login. Two users are listed: 'Martin Hausin' and 'ASKOMA AG', both with a 'Connected' signal and 'Active' status. A red arrow points to the 'Settings' icon (gear) in the action column for the 'Martin Hausin' user.

Use «Add device» (see red arrow) to enter the devices that are connected to the **energy manager**. You don't have to collect all the information yet. In particular, the IP is not yet known at the current time and can be left blank.

The screenshot shows the 'Settings' page for a user in the ASKOMA web interface. The page is divided into three main sections: 'END USER', 'GENERAL SETTINGS', and 'VERSIONS'. The 'END USER' section shows details for 'ASKOMA AG'. The 'GENERAL SETTINGS' section includes fields for 'Offset of the control', 'kWp', 'House fuse', and 'Load management'. The 'VERSIONS' section shows hardware and software versions, date, and user registration date. At the bottom, there is a navigation bar with tabs: 'DEVICES', 'INVERTERS', 'SMART METER', 'INPUT DEVICES', and 'LOAD GUARD'. A red arrow points to the 'DEVICES' tab. Another red arrow points to the 'Add device' button in the bottom right corner.



By changing the tab (red arrows in the figure below) you can use «Add inverter» and «Add smart meter» to register the inverter and the current measuring device.

ASKOMA OVERVIEW (BETA) **END USERS** EMPLOYEES MONITORING Askoma Support

End users - Settings

**END USER**

Name : ASKOMA AG

Plant :

Solar Manager ID : 16-digit code

Notes :

IP : 192.168.20.106

MAC : 70:82:0E:11:76:BB

Status : Active

Signal : Connected

**GENERAL SETTINGS**

Offset of the control : 200Watt

kWp : 83.7kW

House fuse : 100A

☒ Load management

Low rate tariff

Monday-Friday: 23:59 - 00:01

Saturday: 23:59 - 00:01

Sunday: 23:59 - 00:01

**VERSIONS**

Hardware version: A1

Installed Software Version: 1.20.8

Date: 12.7.2022

User's registration date: 1.4.2020

☐ Support Contract

☒ Installation finished

New Support Case Data Export

**DEVICES** **INVERTERS** **SMART METER** INPUT DEVICES LOAD GUARD Add device

Priority Type Name Tag IP MAC Signal Error Data

By clicking on «Edit» of the general settings (red arrow) you can enter further settings (control offset and low tariff times).

ASKOMA OVERVIEW (BETA) **END USERS** EMPLOYEES MONITORING Askoma Support

End users - Settings

**END USER**

Name : ASKOMA AG

Plant :

Solar Manager ID : 16-digit code

Notes :

IP : 192.168.20.106

MAC : 70:82:0E:11:76:BB

Status : Active

Signal : Connected

**GENERAL SETTINGS**

Offset of the control : 200Watt

kWp : 83.7kW

House fuse : 100A

☒ Load management

Low rate tariff

Monday-Friday: 23:59 - 00:01

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**VERSIONS**

Hardware version: A1

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New Support Case Data Export

**DEVICES** **INVERTERS** **SMART METER** INPUT DEVICES LOAD GUARD Add device

Priority Type Name Tag IP MAC Signal Error Data

Define the control offset. This value defines the tolerance of the control. With a regulation offset of e. g. 50W each, around 50W of the solar power is not consumed itself but fed into the grid. This means that electricity does not have to be drawn immediately if the amount of produced electricity fluctuates slightly. It is recommended to set this value to 0W.



Also record the low tariff times at your customer's place of residence. These settings are particularly relevant for the correct interpretation of the car charging settings.

**GENERAL SETTINGS**

Offset of the control (watt)  
50

kWp  
83.7 ⓘ

House fuse  
100 ⓘ

Low rate tariff

**Monday-Friday**  
From 23:59 To 00:01

**Saturday**  
From 23:59 To 00:01

**Sunday**  
From 23:59 To 00:01

CANCEL SAVE

## 4. Installation on site at the customer

### 4.1. Location selection of the ASKOHOMES+ system

The **energy manager** can be installed on the DIN rail in the fuse box or is already installed in the **ASKOWALL+** in the junction box. The only requirements are a LAN and a power connection. The LAN connection must have access to the Internet so that the data can be stored on the **ASKOHOMES+** platform.

The **energy manager** does not have to be in the basement or be installed near the inverter. However, it must be in the same network as the connected components.



The screenshot displays the ASKOMIA mobile application interface. At the top, the status bar shows the time 10:18, signal strength, and battery level. The app header includes the ASKOMIA logo and a profile icon. The main content area is divided into two sections. The first section, titled 'ASKOMIA AG', features two production statistics: 'Production Today' at 64 kWh and 'Production last 7d' at 3'236 kWh. Below these is a 'END USERS' section with a '+ End user' button. It lists 14 End Users, with a '+2 Last 7d' change. The users are categorized as 12 Active, 2 Handling, and 0 Deactivated. The second section, 'INSTALLATIONS THAT HAVE AN ERROR', shows 7 End Users with errors, represented by a red progress bar.

10:18

ASKOMIA

ASKOMIA AG

Production Today  
**64 kWh**

Production last 7d  
**3'236 kWh**

END USERS

+ End user

**14** End Users **+2 Last 7d**

12 Active 2 Handling 0 Deactivated

INSTALLATIONS THAT HAVE AN ERROR

**7** End Users with errors

The image shows the 'Allgemeine Einstellungen' (General Settings) screen of the 'Smart Meter Gateway' app. At the top, the status bar shows the time 09:49, signal strength, Wi-Fi, and battery icons. The app header displays the time 09:49, a back arrow, the text 'Zurück', the user 'GUEST', the email 'epaspj@nrkx4usgp', and the website 'test@smartgate.com'. A red box highlights the 'Signale' (Signals) button with a green plus icon and the text 'Verbunden' (Connected). Below the header, the 'Allgemeine Einstellungen' (General Settings) section is visible. It includes a 'Solarenergie:' (Solar Energy) section with a 'Verbrauch' (Consumption) button and a 'Produktion' (Production) button. The 'Verbrauch' button shows '6'060W' and the 'Produktion' button shows '5'862W'. Below this is a 'Geräte' (Devices) section with a 'WECHSELRICHT...' (Switching...) button and a 'SMART METER' button. The 'Geräte' section lists seven devices with their status and connection options. A red box highlights the 'Verbunden' (Connected) status for the first device, 'Warmwasser Treibwasser'. The status bar at the bottom shows the time 09:49, signal strength, Wi-Fi, and battery icons.

Geräte	WECHSELRICHT...	SMART METER
1 Warmwasser Treibwasser	01W 72°C	Verbunden Fehler: (Nein)
2 Warmwasser ASKOWALL	01W 38°C	Verbunden Fehler: (Nein)
3 Heizung / Wärmepumpe NBE - WP		Verbunden Fehler: (Nein)
4 Energiemessung NBE - WP	01W	Nicht verbunden Fehler: (002)
5 Schalter Solwert WP Speicher		Verbunden Fehler: (Nein)
6 Auto-Ladestation E - Ladestation 10	01W	Verbunden Fehler: (Nein)
7 Smart Plug E - Ilika Ladestation	01W	Nicht verbunden Fehler: (00)

When using the web interface, information on whether the **ASKOHOME+** is correctly connected can be found on the overview page of the end users (see red arrow in the figure below).

# Installation instruction for the **ASKOHOME+** system



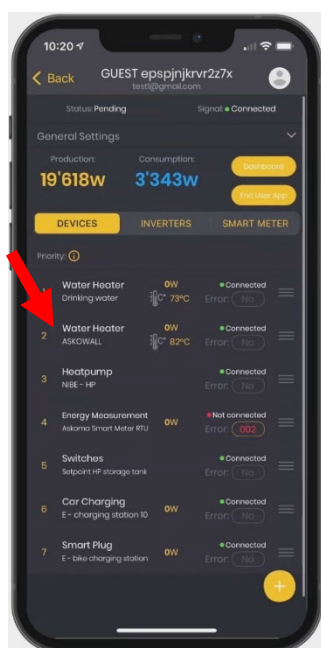


### 4.3. Connecting the devices

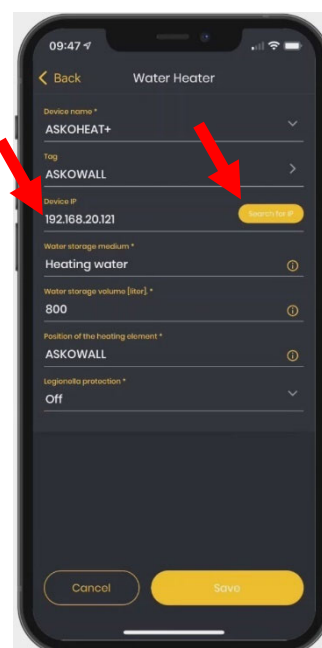
Make sure all devices connected to the **energy manager** are connected via LAN. Specific configurations still must be made for certain devices.

### 4.4. Configure the energy manager

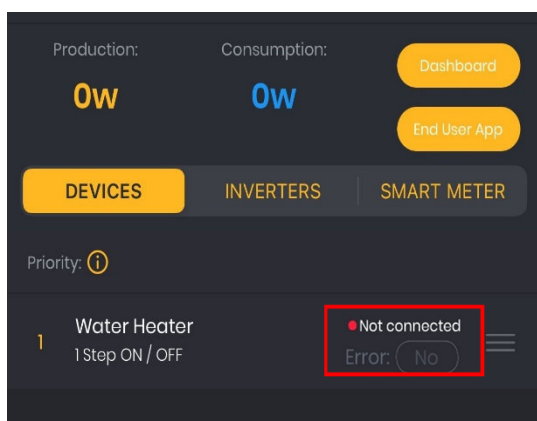
#### 4.4.1. When using the mobile app for installers



Record all missing IP addresses. To do this, proceed as follows for each device (including inverters and smart meters): Click on the corresponding device.



You can then enter the IP manually or use «Search for IP» to display a list of possible IP addresses and select the correct IP. Click on «Save».



As long as the status of the device is «not connected» (see red box in the figure above), it requires a reload until the status changes to «connected», then it is ready for use.



#### 4.4.2. When using the web interfaces

If you assigned your company to the new customer during preparation: Log in to your mobile device with your account at <https://web.askoma.com/login> and select the relevant customer in the «End users» tab. Click on «Settings».

If you have not assigned your company to the new customer as part of the preparation, you would have to perform the following steps with your customer's account. To do this, you must ensure that the customer is present during the installation and can log in.

Use «Edit» (red arrow in the figure below) to edit all devices, the inverter and the current measuring device and record the information that is still missing (especially the IP<sup>3</sup>). As soon as the devices are connected correctly, the signal on the corresponding device changes to «connected» after approx. 10-15 seconds. To update the status of the signal, you must reload the page using F5 or switch back and forth between two tabs (e.g., «Devices» and «Inverters»).

**ASKOMA** OVERVIEW (BETA) **END USERS** EMPLOYEES MONITORING Askoma Support

End users - Settings

**END USER**

Name : ASKOMA AG

Plant : 16-digit code

Solar Manager ID : 16-digit code

Notes :

IP : 192.168.20.106

MAC : 70:82:0E:11:76:BB

Status : Active

Signal : ● Connected

**GENERAL SETTINGS**

Offset of the control : 50Watt

kWp : 83.7kW

House fuse : 100A

☒ Load management

Low rate tariff

Monday-Friday: 23:59 - 00:01

Saturday: 23:59 - 00:01

Sunday: 23:59 - 00:01

**VERSIONS**

Hardware version: A1

Installed Software Version: 1.20.8

Date: 12.7.2022







User's registration date: 1.4.2020

☐ Support Contract

☒ Installation finished

New Support Case Data Export

**DEVICES** INVERTERS SMART METER INPUT DEVICES LOAD GUARD Add device

Priority	Type	Name	Tag	IP	MAC	Signal	Error	Data
1	Battery	sonnenBatterie	Sonnen 55kW	192.168.20.154	c4:00:ad:9c:1e:19	<span style="color: green;">● Connected</span>		
2	Car Charging	KEBA Wallbox P30	KEBA WALLBOX 1	192.168.20.105	00:60:b5:40:63:...	<span style="color: green;">● Connected</span>		
3	Car Charging	KEBA Wallbox P30	KEBA WALLBOX 2	192.168.20.107	00:60:b5:40:df:7a	<span style="color: green;">● Connected</span>		
4	Heatpump	SG Ready mit GUD...	NIBE - WP	192.168.20.112	00:19:32:01:09:69	<span style="color: green;">● Connected</span>		
5	Water Heater	ASKOHEAT+	ASKOHEAT-F+ / BW	192.168.20.142	f0:08:d1:65:99:83	<span style="color: green;">● Connected</span>		
6	Water Heater	ASKOHEAT+	ASKOWALL+ / HS 1	192.168.20.121	f0:08:d1:65:aa:ff	<span style="color: green;">● Connected</span>		

Enter the other settings (offset and low tariff times) if you have not already done this as part of the preparation (see chapter 3.2.2).

By clicking on «Dashboard» at the bottom right you can see the data measured by the energy manager.

**Note:** The customer can add or remove your company as an authorized company at any time later.

<sup>3</sup> You can see some of the IP on the display or in the settings of the connected devices. If you cannot identify the IP in this way, you can use a software that searches the network for all available IP addresses, e.g., <https://www.advanced-ip-scanner.com/de/>.



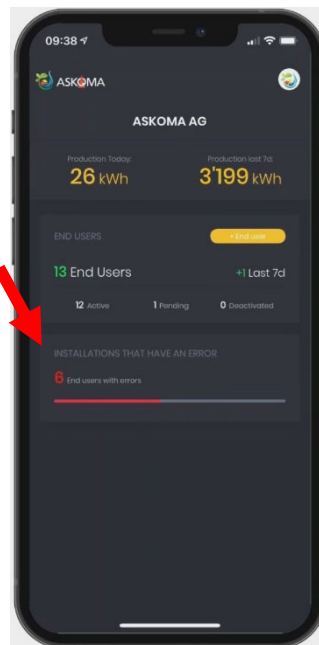


## 5. After installation (system monitoring)

### 5.1. When using the mobile app for installers

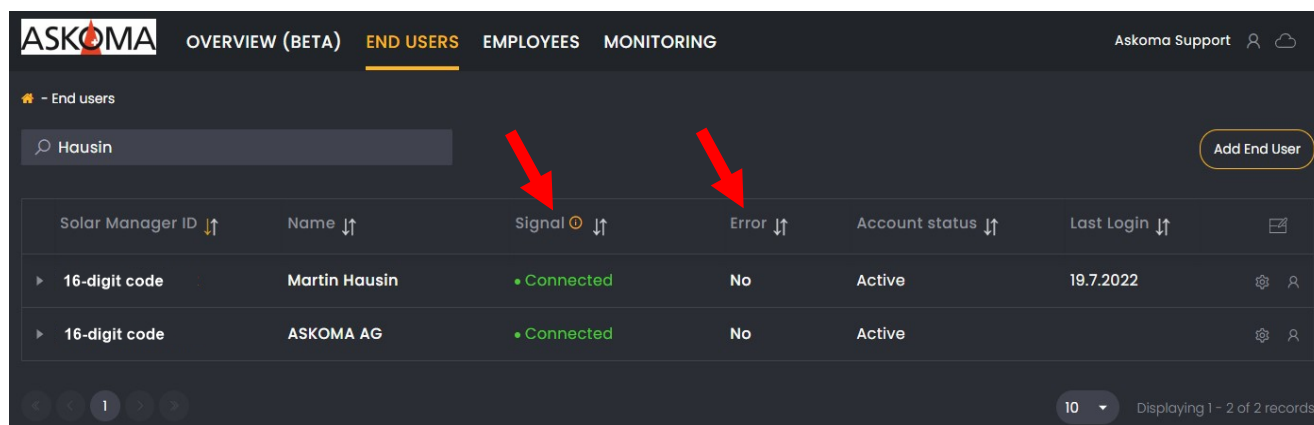
You can access your customers' configuration and measurement data at any time and e. g. see whether the energy manager is working properly (in the «Installations that have an Error» area in the figure on the right).

*Note:* The customer has the option of removing you as the assigned installer. In this case, you no longer have access to the data of the corresponding energy manager.



### 5.2. When using the web interfaces

If you selected your company when creating the customer account, you can access your customers' configuration and measurement data at any time, e. g. see whether the energy managers are working properly (by sorting the «Signal» and «Error» columns).





## 6. Manage your account and your employees

You have the option of authorizing other people within your company to also access your company's energy managers and to install new energy managers. To do this, enter all employees who install the energy manager at the customer in the «EMPLOYEES» tab in the web interface. To do this, proceed as follows:

The screenshot shows the ASKOMA web interface with the 'EMPLOYEES' tab selected. The top navigation bar includes 'ASKOMA', 'OVERVIEW (BETA)', 'END USERS', 'EMPLOYEES', and 'MONITORING'. The 'EMPLOYEES' tab is highlighted. In the top right corner, there is a link to 'Askoma Support' and a cloud icon. Below the navigation bar, there is a search bar labeled 'Search all tables elements...'. On the right side, there is a button labeled 'Add Employee' with a red arrow pointing to it. Below the search bar, there is a table with the following columns: Name, E-mail, Account status, Last Login, and City. The table contains four rows of employee data:

Name	E-mail	Account status	Last Login	City
Martin Hausin	<a href="mailto:martin.hausin@askoma.com">martin.hausin@askoma.com</a>	Active	25.2.2022	Bützberg
Andreas Pirner	<a href="mailto:andreas.pirner@askoma.com">andreas.pirner@askoma.com</a>	Active	17.8.2022	Bützberg
Stefan Schumann	<a href="mailto:stefan.schumann@askoma.com">stefan.schumann@askoma.com</a>	Active	12.8.2022	Bützberg
Robert Giani	<a href="mailto:robert.giani@askoma.com">robert.giani@askoma.com</a>	Active	19.8.2022	Bützberg

Click on «Add Employee» and enter the employee's e-mail address. The employee will then receive an e-mail with a link to confirm his e-mail address, set his password and enter additional information.

The screenshot shows a modal form titled 'ADD EMPLOYEE'. It has a label 'E-mail \*' next to a text input field. At the bottom, there are two buttons: 'CANCEL' and 'SEND'.

As soon as an employee leaves your company, you must delete his / her account. To do this, click on the «Delete» icon (red arrow in the figure below).

If you do not delete the accounts of your former employees, you are liable for any damages caused by possible misuse of these accounts (see also the General Terms and Conditions of **ASKOHOMe+**).

The screenshot shows the ASKOMA web interface with the 'EMPLOYEES' tab selected. The top navigation bar includes 'ASKOMA', 'OVERVIEW (BETA)', 'END USERS', 'EMPLOYEES', and 'MONITORING'. The 'EMPLOYEES' tab is highlighted. In the top right corner, there is a link to 'Askoma Support' and a cloud icon. Below the navigation bar, there is a search bar labeled 'Search all tables elements...'. On the right side, there is a button labeled 'Add Employee'. Below the search bar, there is a table with the following columns: Name, E-mail, Account status, Last Login, and City. The table contains four rows of employee data:

Name	E-mail	Account status	Last Login	City
Martin Hausin	<a href="mailto:martin.hausin@askoma.com">martin.hausin@askoma.com</a>	Active	25.2.2022	Bützberg
Andreas Pirner	<a href="mailto:andreas.pirner@askoma.com">andreas.pirner@askoma.com</a>	Active	17.8.2022	Bützberg
Stefan Schumann	<a href="mailto:stefan.schumann@askoma.com">stefan.schumann@askoma.com</a>	Active	12.8.2022	Bützberg
Robert Giani	<a href="mailto:robert.giani@askoma.com">robert.giani@askoma.com</a>	Active	19.8.2022	Bützberg



Your employees can change their user data themselves. If you still want to enter a mutation, you can do this by clicking on «Edit» (red arrow in the figure below).

**Note:** Never change the account status from «Waiting for user confirmation» to «active». In this case, the user cannot complete his registration and cannot generate a password. Should it happen anyway, your employee can create a password using the «Forgot passwords» function.

The screenshot shows the ASKOMA web interface with the 'EMPLOYEES' tab selected. At the top right, there is a search bar, a user profile icon, and a cloud icon. Below the navigation bar, there is a search bar for table elements and an 'Add Employee' button. A table lists four employees with columns for Name, E-mail, Account status, Last Login, and City. Each row has edit and delete icons. A red arrow points to the 'Add Employee' button.

Name	E-mail	Account status	Last Login	City
Martin Hausin	<a href="mailto:martin.hausin@askoma.com">martin.hausin@askoma.com</a>	Active	25.2.2022	Bützberg
Andreas Pirner	<a href="mailto:andreas.pirner@askoma.com">andreas.pirner@askoma.com</a>	Active	17.8.2022	Bützberg
Stefan Schumann	<a href="mailto:stefan.schumann@askoma.com">stefan.schumann@askoma.com</a>	Active	12.8.2022	Bützberg
Robert Giani	<a href="mailto:robert.giani@askoma.com">robert.giani@askoma.com</a>	Active	19.8.2022	Bützberg


You can also edit your own profile. To do this, click on your picture or the figure at the top right and then on «Edit profile».

This screenshot is identical to the previous one, showing the ASKOMA EMPLOYEES management interface. A red arrow points to the user profile icon in the top right corner of the navigation bar.

You can adjust the following information (see figure below): company name, first name, last name, e-mail, password, language, address (street, postcode, town), telephone number, homepage. You can also upload or replace an image (e. g. your logo or an image of yourself) by clicking on «New Photo». This picture is only displayed within your account. Below the photo, you can upload your logo and specify whether it is displayed to you and your customers in the web interface «Web Interface») and / or whether it is displayed to you and your employees in the mobile app («App for installers» option).



Profile settings Save changes Cancel



Change photo

Company \*  
ASKOMA AG

First Name \*  
Askoma

Last Name \*  
Support

Street \*  
Industriestrasse 1

City \*  
Bützberg

ZIP \*  
4922

E-mail  
support@askoma.com  
[Change e-mail](#)

Password  
\*\*\*\*\*  
[Change password](#)

Language \*  
English

Phone number \*  
+41 62 958 70 97

Webpage

SHOW LOGO IN :

- ☒ Web Interface
- ☐ Installer App
- ☐ End User App

## 7. Updating the software

The energy manager software is updated automatically. However, you can view the current status at any time in the web interface under «END USERS» → choice of the corresponding customer → «Settings» → «Versions».

ASKOMA OVERVIEW (BETA) **END USERS** EMPLOYEES MONITORING Askoma Support

End users - Settings

**END USER**

Name : ASKOMA AG

Plant : 16-digit code

Solar Manager ID : 192.168.20.106

Notes : 70:82:0E:11:76:BB

IP : 192.168.20.106

MAC : 70:82:0E:11:76:BB

Status : Active

Signal : Connected

**GENERAL SETTINGS**

Offset of the control : 50Watt

kWp : 83.7kW

House fuse : 100A

☒ Load management

Low rate tariff

Monday-Friday: 23:59 - 00:01

Saturday: 23:59 - 00:01

Sunday: 23:59 - 00:01

**VERSIONS**

Hardware version: A1

Installed Software Version: 120.8

Date: 12.7.2022

User's registration date: 1.4.2020

☐ Support Contract

☒ Installation finished

[New Support Case](#) [Data Export](#)

DEVICES		INVERTERS	SMART METER	INPUT DEVICES	LOAD GUARD			
Priority	Type	Name	Tag	IP	MAC	Signal	Error	Data
1	Battery	sonnenBatterie	Sonnen 55kW	192.168.20.154	c4:00:ad:9c:1e:19	Connected		
2	Car Charging	KEBA Wallbox P30	KEBA WALLBOX 1	192.168.20.105	00:60:b5:40:63:...	Connected		
3	Car Charging	KEBA Wallbox P30	KEBA WALLBOX 2	192.168.20.107	00:60:b5:40:df:7a	Connected		
4	Heatpump	SG Ready mit GUD...	NIBE - WP	192.168.20.112	00:19:32:01:09:69	Connected		
5	Water Heater	ASKOHEAT+	ASKOHEAT-F+ / BW	192.168.20.142	f0:08:d1:65:99:83	Connected		
6	Water Heater	ASKOHEAT+	ASKOWALL+ / HS 1	192.168.20.121	f0:08:d1:65:aa:ff	Connected		

[Add device](#)



## 8. Appendix

### 8.1. Supported devices

[http://www.download.askoma.com/en/aag/unterst%C3%BCtzte\\_ger%C3%A4te\\_energiemanager\\_en.pdf](http://www.download.askoma.com/en/aag/unterst%C3%BCtzte_ger%C3%A4te_energiemanager_en.pdf)